



Terms of Service  
Last updated: January 13, 2019

By ordering a service you agree to the following:

We, us, and our refers to Static Services  
You refers to the person ordering a service.

## 1. PAYMENTS

1. All payments must be made using the Discord bot, **no where else.**
2. 50% of the payment must be sent before the work is started and 50% after it is finished.
3. You must pay extra to cover PayPal charges.
4. Orders under/around \$5 must have the full 100% of the payment sent before work is started.

## 2. REFUNDS AND CANCELLATIONS

1. We offer no refunds unless there is a problem on our end, we decide whether there is a problem on our end or not.
2. You cannot cancel a order once it's been started, but we can cancel any order at any given time.

### **3. ORDER PROCESS**

1. Once the work is finished a watermarked file will be sent.
2. When you receive this file you decide whether you like it or not then send the remaining 50% for the un-watermarked version.

### **4. PROHIBITED USES**

1. Any form of reselling without our permission will result in a instant ban and being reported in many other places.
2. Taking a order privately, with one of our freelancers, is not allowed in any circumstances.
  1. If you do decide to take an order privately we will not be held accountable for what happens.
3. Refunding through PayPal is not allowed, if this is done it will result in a ban and being reported in many other places.

### **5. LOGGING**

We log our tickets strictly for training and legibility cases. These logs are kept secure on our servers and will not be accessible to anyone, other than management for either training purposes or legal cases.

*The Terms of Service may be changed, you will be notified when it's changed, we advise you to review this fully when it is changed.*